

Service	Delivery	✓	Service Provider	Contract Start Date	Contract Expiry Date	Annual Expenditure
EXAMPLE	Inhouse					
	Outsourced	✓	ABC Contractors	01/01/2017	31/12/2021	12,345,678
Cleaning	Inhouse					
	Outsourced	✓	ISS Healthcare	1990	31/03/2022	Available elsewhere*
Portering	Inhouse					
	Outsourced	✓	ISS Healthcare	1990	31/03/2022	Available elsewhere*
Security	Inhouse					
	Outsourced	✓	ISS Healthcare	2014	31/03/2022	Commercially sensitive**
Patient Catering	Inhouse					
	Outsourced	✓	ISS Healthcare	2001	31/03/2022	Commercially sensitive **
Retail Catering	Inhouse					
	Outsourced	✓	ISS Healthcare	2011	31/03/2022	Commercially sensitive **

Where services are outsourced, please could you share the procurement framework (if any) from which these services are let:-

Procurement Framework: [These services are currently out to tender](#)

For services attracting such benefits, please could you share the appropriate wage rate / indexing mechanism utilised for base salaries payable to frontline and associated personnel (please circle):-

AFC

LLW

NLW

NMW

Other

Please could you also confirm the contact details for the relevant officer in the Trust with overarching responsibility for these services:-

Name: [Please see below](#)

Job Title: [General Manager](#)

Email: enquiries@uk.issworld.com

We consider names and direct contact details are exempt from disclosure under section 40(2) of the FOI Act. This is on the grounds that they amount to personal data and the first condition under section 40(3)(a)(i) is satisfied, namely, that disclosure would amount to a breach of the first data protection principle (personal data should be processed fairly and lawfully) as the individuals concerned would have a reasonable expectation that these particular items of personal information would not be disclosed into the public domain. Section 40 is an absolute exemption and consideration of the public interest test in disclosure is not required.

* Annual expenditure of the cleaning and portering services are already in the public domain and therefore this information is exempt under Section 21 of the Act (FOIA). The information for each year may be found in the Trust's Hospital Estates Return Information Collection (ERIC) Data. This information is published annually by the Health & Social Care Information Centre and may be found at <https://digital.nhs.uk/data-and-information/publications/statistical/estates-returns-information-collection>

** Any financial information relating to the contract not already in the public domain would be deemed as being commercially sensitive and therefore considered to be outside the scope of the Freedom of Information Act under Section 43 (2) –which states that disclosure would, or would be likely to, prejudice the commercial interests of any person.

In order to apply section 43(2), the public authority must satisfy itself that disclosure of the information would, or would be likely to, prejudice or harm the commercial interests of any person. If a public body did disclose this information this would affect the suppliers of the service(s) as if this information is made publicly available, it would result in competitive disadvantage.

The Public Interest Test

To use this exception the public body are required to undertake a public interest test. The matters which were considered in applying the public interest test are as follows:

Factors in favour of disclosure:

- It would enable the public to better scrutinise the public monies spent.

Factors in favour of withholding:

- It would give other suppliers the opportunity to undercut the current supplier which could impact the current suppliers business.
- It would give other suppliers the opportunity to undercut the current supplier which could impact the public body's financial interest with future suppliers.

Therefore, we would consider the benefits of withholding this information outweigh the benefit in disclosing the information.